

Ports and Inland Water Transport Department

Service: Issue of Serang Certificate

Application flow of this manual: Applicant to Port Conservator to Administrative Assistant to Port Officer to Applicant

Steps for APPLICANT

1. Register if new user and login or Login if credentials available.

The screenshot displays the SEVA SINDHU web portal interface. The page features a green header with the department's logo and name in Kannada and English. Below the header, there are two main service panels. The left panel, titled 'Apply for Service', contains a form with fields for 'Mobile No', 'OTP/Password', and a 'Type here' field for a captcha (displaying 'J2G3S1'). A 'Get OTP' button and a 'Submit' button are also present. The right panel, titled 'Check Your Application Status', includes dropdown menus for 'Select Department' and 'Select Service', an 'Enter your Application ID' field, and a 'Check Status Now' button. The footer of the page includes copyright information and the text 'Powered by SERVICEPLUS'.

2. Fill all mandatory fields
3. Enter 'Captcha'
4. Click on 'submit'.
5. Enter OTP. OTP will be received to the phone no. which was link to entered Aadhaar.
6. Click on 'validate'.

Seva Sindhu

Apply For Services / View All Available Services

view: All States

Search: [m]

Sl.No.	Service Name	Department Name	State
1	Issue of Serang Certificate	Ports and Inland Water Transport Department	KARNATAKA

Showing page 1 of 1

First Previous 1 Next Last



DOWNLOAD PRE-DEFINED FORM/TEMPLATE

To submit this application, you need to download the following document(s) and upload the filled-in/signed form/template in 'Attach Enclosures' screen. Please download the form/template by clicking on the link provided below:

Sl.No.	Document Name	Action
1	River or Sea Service Certificate	Download

Proceed to apply Cancel

← → ↻ https://serviceonline.gov.in/configureka/renderApplicationForm.do?serviceld=1790002&OWASP_CSRFTOKEN=EDEF-G6JG-2NYM-W0D6-D4H8-QT60-VMT9-4Q2J&UID=f4f375ac-3819-4217-afe1-deb79ca081... ☆ 6

 ಕರ್ನಾಟಕ ಸರ್ಕಾರ
ಸೇವಾ ಸಿಂಧು
Seva Sindhu


Menu Themes Language kiosk

ಬಂದರು ಮತ್ತು ಒಳನಾಡಿನ ನೀರು ಸಾರಿಗೆ ಇಲಾಖೆ
Department of Ports and Inland Water Transport
Issue of Serang Certificate

Application Form

Applicant Name/ಅರ್ಜಿದಾರರ ಹೆಸರು * test

Date of Birth/ಹುಟ್ಟಿದ ದಿನ * 01/05/1992

Place of Birth/ಹುಟ್ಟಿದ ಸ್ಥಳ * place

Height (in cms)/ಎತ್ತರ (ಸೆಂ.ಮೀ.ನಲ್ಲಿ) * 160

Address Line 1/ವಿಳಾಸ 1 * add_add

Address Line 2/ವಿಳಾಸ 2 * address

Address Line 3/ವಿಳಾಸ 3 *

Type here to search

ENG 16:19
US 27-05-2019

← → ↻ https://serviceonline.gov.in/configureka/renderApplicationForm.do?serviceld=1790002&OWASP_CSRFTOKEN=XY43-C8SO-J834-JH04-IJES-UAE4-PC90-EJRS&UID=499da05a-677f-4df6-b8c9-677ba9611531... ☆ 6

Height (in cms)/ಎತ್ತರ (ಸೆಂ.ಮೀ.ನಲ್ಲಿ) * 152

Address Line 1/ವಿಳಾಸ 1 * address

Address Line 2/ವಿಳಾಸ 2 * add

Address Line 3/ವಿಳಾಸ 3 * add

Country/ದೇಶ * India

State/ರಾಜ್ಯ * KARNATAKA

District/ಜಿಲ್ಲೆ * MYSURU

Postal / Zip Code/ಅಂಚೆ/ಪಿನ್ ಕೋಡ್ * 560001

Mobile Number/ಮೊಬೈಲ್ ಸಂಖ್ಯೆ * 222222222

E-Mail/ಇಮೇಲ್ ಐ ಡಿ * test@test.com

Office for Examination/ಪರೀಕ್ಷೆ ನಡೆಸುವ ಕಚೇರಿ ಹೆಸರು * Port Office(Port Offices- Mangalore)

Declaration

I Agree *

I Agree above Terms and Conditions

Type here to search

ENG 13:42
US 27-05-2019

https://serviceonline.gov.in/configureka/renderApplicationForm.do?servicelid=1790002&OWASP_CSRFTOKEN=XY43-C8SO-J834-JHO4-IJE5-U4E4-PC90-EJR5&UIID=499da05a-677f-4df6-b8c9-677ba9611531...

Declaration

I Agree *

I Agree above Terms and Conditions

Additional Details

Application Reference Number(Token Number) * : 1

Register Number : 1

Serial Number : 1

Application Received On * : 27/05/2019

Apply to the Office * : Port Office(Port Offices- Mangalore) - Rural/Urban

Word verification

8Z5MD1

Please enter the characters shown above

7. Review the submitted application.

https://serviceonline.gov.in/configureka/applyPageForm.do?OWASP_CSRFTOKEN=XY43-C8SO-J834-JHO4-IJE5-U4E4-PC90-EJR5&UIID=fc5d7084-e548-41ba-89d0-297681493766

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು
Seva Sindhu

ಸೇವಾ ಸಿಂಧು

Menu

- Manage Profile
- Apply for services
 - View all available services
 - View Status of Application
 - Manage Kiosk Operations

Themes Language Kiosk

Application Form

Application Reference No :	Draft_P1005S/2019/00019
Applicant Name/ಅರ್ಜಿದಾರರ ಹೆಸರು :	test
Date of Birth/ಹುಟ್ಟಿದ ದಿನ :	01/05/1992
Place of Birth/ಹುಟ್ಟಿದ ಸ್ಥಳ :	test place
Height (in cms)/ಎತ್ತರ (ಸೆಂ.ಮೀ.ನಲ್ಲಿ) :	152
Address Line 1/ನಿಲಾಸ 1 :	address
Address Line 2/ನಿಲಾಸ 2 :	add
Address Line 3/ನಿಲಾಸ 3 :	add
Country/ರೇಶ :	India
State/ರಾಜ್ಯ :	KARNATAKA

MYSSURU

8. Click on 'attach annexures'.

Postal / Zip Code/ಪಿನ್ ಕೋಡ್ : 560001

Mobile Number/ಬೆಲ್ಪೆನ್ ನಂಬರ್ : 222222222

E-Mail/ಇಮೇಲ್ ಐ ಡಿ : test@test.com

Office for Examination/ಪರೀಕ್ಷೆ ಮಾಡಲು ಕಛೇರಿ ಹೆಸರು : Port Office(Port Offices- Mangalore)

Declaration

I Agree above Terms and Conditions

I Agree : Yes

Additional Details

Application Reference Number(Token Number) 1

Register Number 1

Serial Number 1

Application Received On 27/05/2019

Apply to the Office Port Office(Port Offices- Mangalore)

27/5/2019 01:43:16 IST http://serviceonline.gov.in/configureka

[Edit](#) [Attach Annexure](#) [Cancel](#) [Print](#) [Export to PDF](#) [Click here to initiate new application](#)

9. Attach annexures. With all mandatory documents.

10. Click on 'save annexure'.

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು Seva Sindhu

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

Menu

- Apply for services
 - View all available services
- View Status of Application
- Manage Kiosk Operations

ATTACH ENCLOSURE(S)

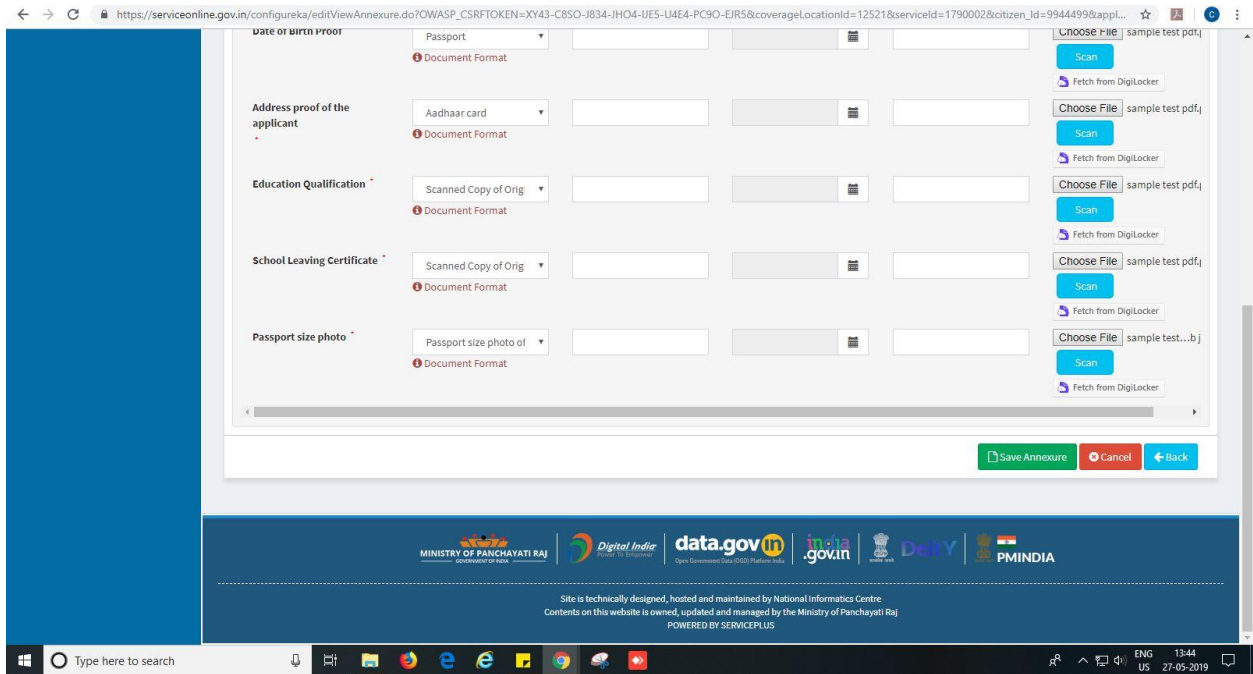
Pre-defined Form/Template:

Note: To submit this application, you need to attach some document(s) as prescribed. Please click here to download the pre-defined form/template and upload the filled-in/signed form/template at the below grid wherever required

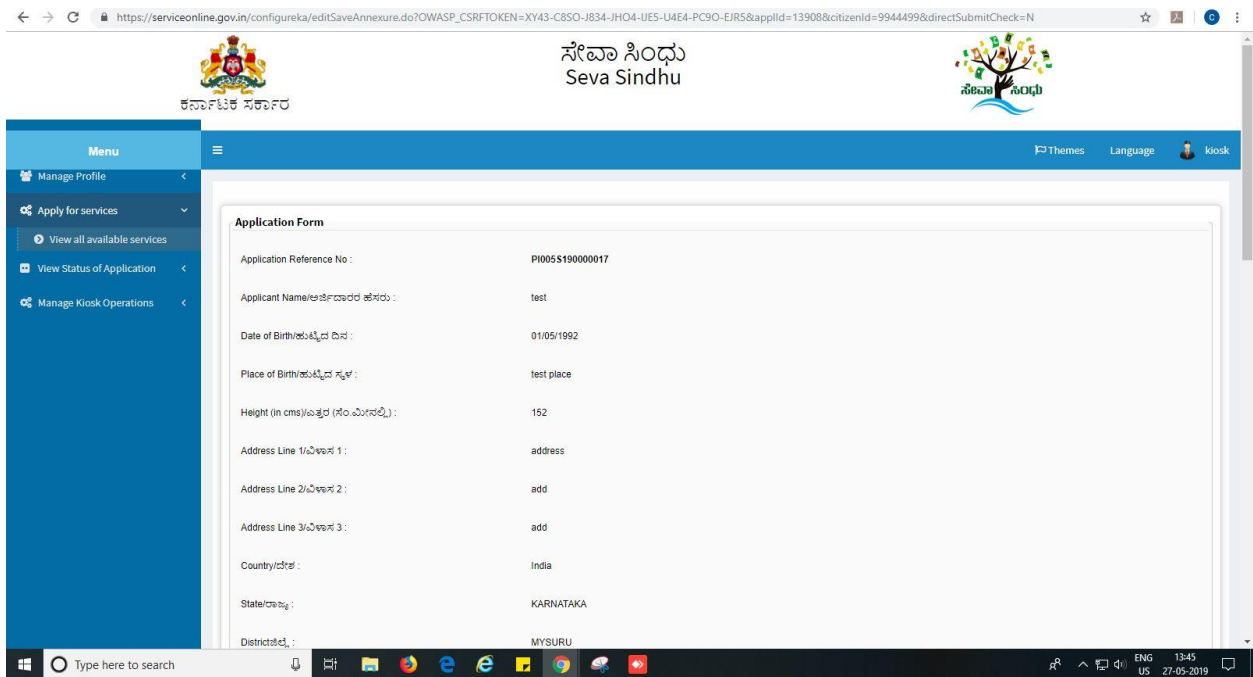
Sl.No.	Document Name	Action
1	River or Sea Service Certificate	Choose File No file chosen

Enclosure(s):

Type of Enclosure	Enclosure Document	Issued By	Issued Date	Reference Number	File/Reference
Physical Fitness Certificate	Physical Fitness Certif Document Format				Choose File sample test.pdf Scan Fetch from DigiLocker
Date of Birth Proof	Passport Document Format				Choose File sample test.pdf Scan Fetch from DigiLocker
Address proof of the applicant	Aadhaar card Document Format				Choose File sample test.pdf Scan



11. Review of the annexure after attachment.



https://serviceonline.gov.in/configureka/editSaveAnnexure.do?OWASP_CSRFTOKEN=XY43-C8SO-J834-JHO4-JE5-U4E4-PC9O-EJR5&applId=13908&citizenId=9944499&directSubmitCheck=N

District: MYSURU

Postal / Zip Code: 560001

Mobile Number: 222222222

E-Mail: test@test.com

Office for Examination: Port Office(Port Offices- Mangalore)

Declaration

I Agree above Terms and Conditions

I Agree: Yes

Annexure List

1) Physical Fitness Certificate	Physical Fitness Certificate
2) Date of Birth Proof	Passport
3) Address proof of the applicant	Aadhaar card
4) Education Qualification	Scanned Copy of Original Certificate of Educational Qualification of the applicant
5) School Leaving Certificate	Scanned Copy of Original Transfer Certificate of the applicant issued by the School or Educational Institution last studied
6) Passport size photo	Passport size photo of the applicant
7) Predefined Template	River or Sea Service Certificate

12. E-sign and Make payment

https://serviceonline.gov.in/configureka/editSaveAnnexure.do?OWASP_CSRFTOKEN=XY43-C8SO-J834-JHO4-JE5-U4E4-PC9O-EJR5&applId=13908&citizenId=9944499&directSubmitCheck=N

5) School Leaving Certificate

Scanned Copy of Original Transfer Certificate of the applicant issued by the School or Educational Institution last studied

6) Passport size photo

Passport size photo of the applicant

7) Predefined Template

River or Sea Service Certificate

Additional Details

Application Reference Number(Token Number) 1

Register Number 1

Serial Number 1

Application Received On 27/05/2019

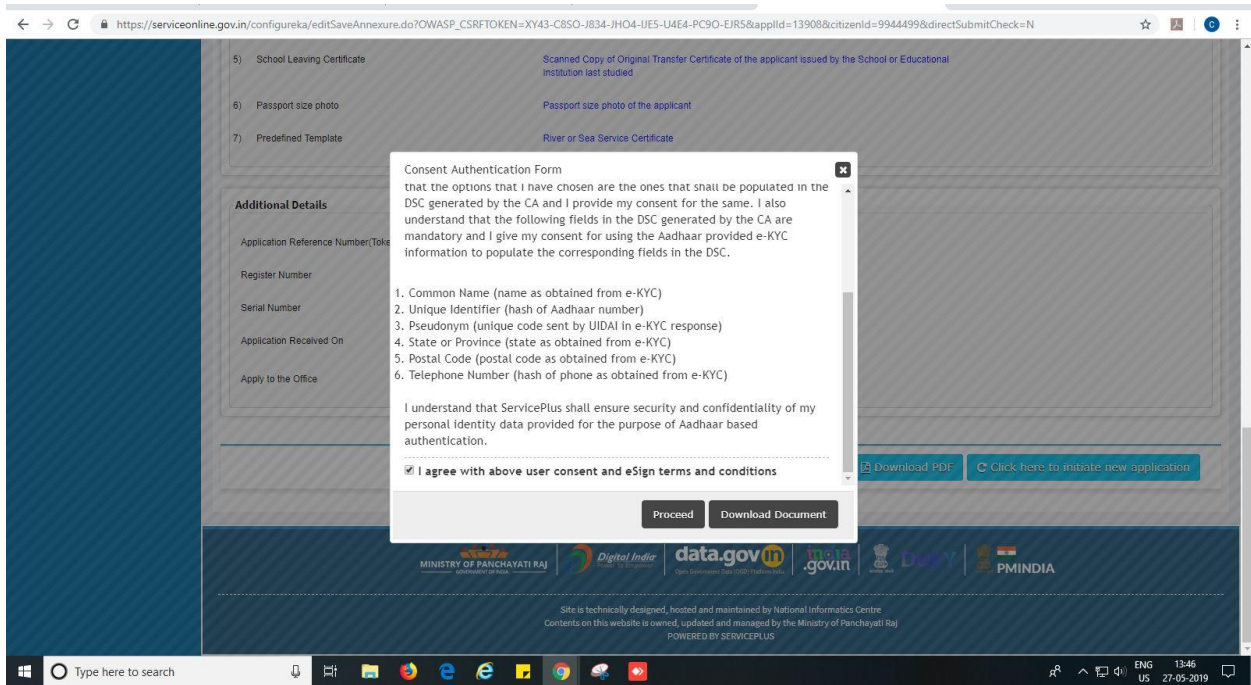
Apply to the Office Port Office(Port Offices- Mangalore)

[eSign and Make Payment](#) [Cancel](#) [Print](#) [Download PDF](#) [Click here to initiate new application](#)

MINISTRY OF PANCHAYATI RAJ
Digital India
data.gov.in
maha.gov.in
Deity
PMINDIA

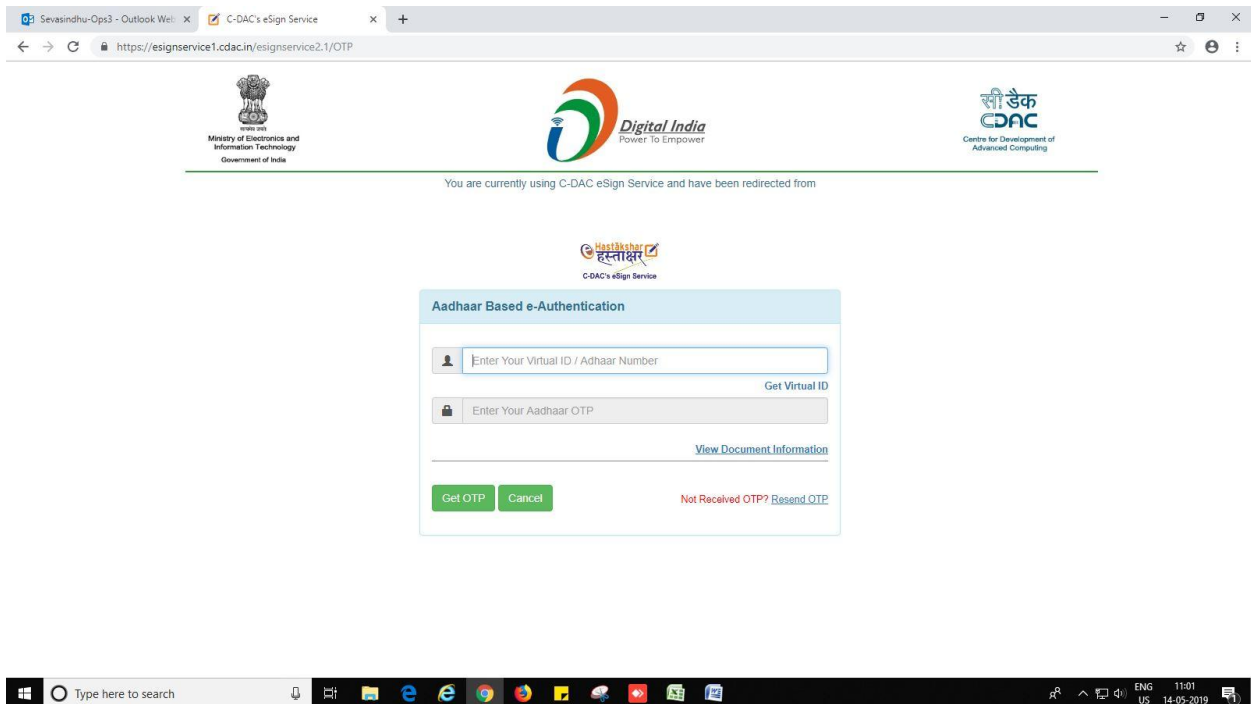
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Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj
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13. Tick mark at 'I agree' then click on 'proceed'.



14. Enter Aadhaar number

15. Click on 'get OTP'. OTP will be received to the phone no. which is linked to enter Aadhaar.



16. Select mode of payment. Click and proceed further.

Seva Sindhu

PAYMENT DETAILS **ISSUE OF SERANG CERTIFICATE**

Mode Of Payment: Cash

Application Fee: 118.0

Kiosk Service Charge: 25.0

Total Amount to be paid (in Rs.): 143.0

Receipt No. *: 1

Payment Date *: 27/05/2019
(Select last 20 days from current date)

Buttons:

17. After successful submission, there is a generation of acknowledgement.

18. Either take print or export to PDF.

Seva Sindhu

APPLICATION ACKNOWLEDGEMENT

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

Acknowledgement/ಸಿದ್ಧಿಪತ್ರ

Office Name /ಆಫೀಸಿನ ಹೆಸರು	Department Of Ports and Inland Water /ಬಂದರು ಮತ್ತು ಒಳನಾಡಿನ ಇಲಾಖೆ														
Application No/ಅರ್ಜಿಯ ಸಂಖ್ಯೆ	PI0055190000017														
Application Date /ಅರ್ಜಿಯ ದಿನಾಂಕ	27/05/2019														
Service Requested /ವಿನಂತಿಸಿದ ಸೇವೆ	Application for Serang Certificate/ ಸೆರಾಂಗ ಪ್ರಮಾಣಪತ್ರಕ್ಕಾಗಿ ಅರ್ಜಿ														
Applicant Name /ಅರ್ಜಿದಾರರ ಹೆಸರು	test														
Applicant Address /ಅರ್ಜಿದಾರರ ವಿಳಾಸ	address_add,address														
Moblie No /ಮೊಬೈಲ್ ಸಂಖ್ಯೆ	MYSURU,KARNATAKA,560001 222222222														
Documents Submitted /ಠಾಖಲಾತಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ	<table border="1"> <thead> <tr> <th>Type of document(s)</th> <th>Document(s) Attached</th> </tr> </thead> <tbody> <tr> <td>Predefined Template</td> <td>River or Sea Service Certificate</td> </tr> <tr> <td>Education Qualification</td> <td>Scanned Copy of Original Certificate of Educational Qualification of the applicant</td> </tr> <tr> <td>Address proof of the applicant</td> <td>Aadhaar card</td> </tr> <tr> <td>Passport size photo</td> <td>Passport size photo of the applicant</td> </tr> <tr> <td>Physical Fitness Certificate</td> <td>Physical Fitness Certificate</td> </tr> <tr> <td>Date of Birth Proof</td> <td>Passport</td> </tr> </tbody> </table>	Type of document(s)	Document(s) Attached	Predefined Template	River or Sea Service Certificate	Education Qualification	Scanned Copy of Original Certificate of Educational Qualification of the applicant	Address proof of the applicant	Aadhaar card	Passport size photo	Passport size photo of the applicant	Physical Fitness Certificate	Physical Fitness Certificate	Date of Birth Proof	Passport
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Passport size photo	Passport size photo of the applicant														
Physical Fitness Certificate	Physical Fitness Certificate														
Date of Birth Proof	Passport														

← → C https://serviceonline.gov.in/configureka/redirectToPayment.do?OWASP_CSRFTOKEN=XY43-C850-J834-JH04-UJES-U4E4-PC90-EJR5 ☆

Documents Submitted / ದಾಖಲಾತಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ	Education Qualification Address proof of the applicant Passport size photo Physical Fitness Certificate Date of Birth Proof School Leaving Certificate	Scanned copy or original certificate or educational Qualification of the applicant Aadhaar card Passport size photo of the applicant Physical Fitness Certificate Passport Scanned Copy of Original Transfer Certificate of the applicant issued by the School or Educational Institution last studied
Payment Status / ಪಾವತಿ ಸ್ಥಿತಿ	Payment Paid Successfully/ಪಾವತಿ ಯಶಸ್ವಿಯಾಗಿ ಪಾವತಿಸಲಾಗಿದೆ	
Payment Mode / ಪಾವತಿ ವಿಧಾನ	Cash	
Transaction ID / ಸುವಿಹಾರದ ಐಡಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ	
Transaction Date and Time / ಸುವಿಹಾರದ ದಿನಾಂಕ	27/05/2019	
Transaction Reference Number / ಸುವಿಹಾರದ ಉಲ್ಲೇಖ ಸಂಖ್ಯೆ (As applicable)	1	
Total Amount Paid / ಒಟ್ಟು ಪಾವತಿಸಿದ ಮೊತ್ತ	143.0	
Application Fee / ಅರ್ಜಿ ಶುಲ್ಕ	Rs. 118 /-	
Service Charge / ಸೇವಾ ಶುಲ್ಕ	Rs. 25/-	
Transaction Charge / ಸುವಿಹಾರದ ಶುಲ್ಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ	


Note:
 1. This service request will be processed within 30 working days. ಈ ಸೇವೆಯ ವಿಷಯವನ್ನು 30 ಕೆಲಸದ ದಿನಗಳಲ್ಲಿ ಸಂಪೂರ್ಣಗೊಳಿಸುತ್ತದೆ.
 2. You can check the status of this service request on website http://kgsc.kar.nic.in or http://sakala.kar.nic.in ವೆಬ್‌ಸೈಟ್‌ನಲ್ಲಿ ಈ ಸೇವೆಯ ವಿಷಯವನ್ನು ನೋಡುವುದನ್ನು ನಿರೀಕ್ಷಿಸುತ್ತೇವೆ.
 3. You can appeal to competent officer in case of your application is rejected/delayed/defaulted by this designated officer.

Print Export to PDF Click here to initiate new application

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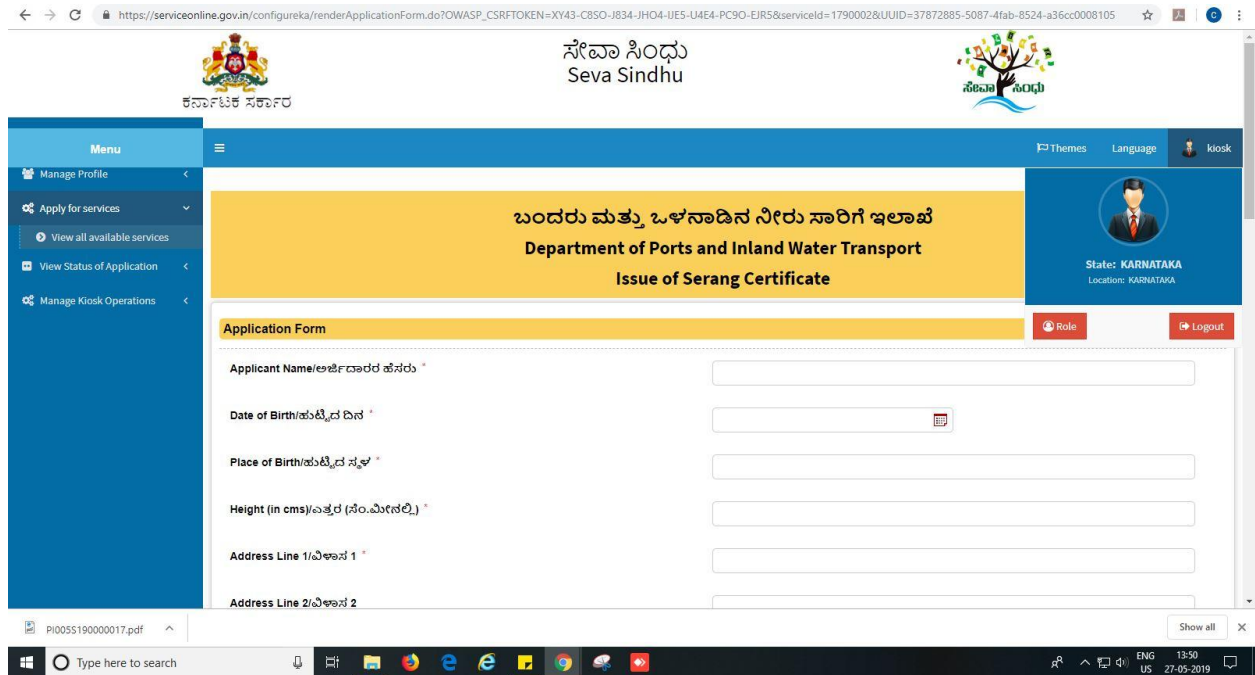
Type here to search ENG 13:49 27-05-2019


ಕರ್ನಾಟಕ ಸರ್ಕಾರ
Acknowledgement/ಸ್ವೀಕೃತಿ

Office Name / ಕಛೇರಿ ಹೆಸರು	Department Of Ports and Inland Water /ನಂದರು ಮತ್ತು ಒಳನಾಡಿನ ಇಲಾಖೆ	
Application No / ಅರ್ಜಿಯ ಸಂಖ್ಯೆ	P1005S190000017	
Application Date / ಅರ್ಜಿಯ ದಿನಾಂಕ	27/05/2019	
Service Requested / ವಿನಂತಿಸಿದ ಸೇವೆ	Application for Serang Certificate/ ಸೆರಾಂಗ ಪ್ರಮಾಣಪತ್ರಕ್ಕಾಗಿ ಅರ್ಜಿ	
Applicant Name / ಅರ್ಜಿದಾರರ ಹೆಸರು	test	
Applicant Address / ಅರ್ಜಿದಾರರ ವಿಳಾಸ	address.add.add	
Applicant Address / ಅರ್ಜಿದಾರರ ವಿಳಾಸ	MYSURU, KARNATAKA, 560001	
Mobile No / ಮೊಬೈಲ್ ಸಂಖ್ಯೆ	222222222	
Documents Submitted / ದಾಖಲಾತಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ	Type of document(s)	Document(s) Attached
	Predefined Template	River or Sea Service Certificate
	Education Qualification	Scanned Copy of Original Certificate of Educational Qualification of the applicant
	Address proof of the applicant	Aadhaar card
	Passport size photo	Passport size photo of the applicant
	Physical Fitness Certificate	Physical Fitness Certificate
	Date of Birth Proof	Passport
School Leaving Certificate	Scanned Copy of Original Transfer Certificate of the applicant issued by the School or Educational Institution last studied	
Payment Status / ಪಾವತಿ ಸ್ಥಿತಿ	Payment Paid Successfully/ಪಾವತಿ ಯಶಸ್ವಿಯಾಗಿ ಪಾವತಿಸಲಾಗಿದೆ	
Payment Mode / ಪಾವತಿ ವಿಧಾನ	Cash	
Transaction ID / ಸುವಿಹಾರದ ಐಡಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ	
Transaction Date and Time / ಸುವಿಹಾರದ ದಿನಾಂಕ	27/05/2019	
Transaction Reference Number / ಸುವಿಹಾರದ ಉಲ್ಲೇಖ ಸಂಖ್ಯೆ (As applicable)	1	
Total Amount Paid / ಒಟ್ಟು ಪಾವತಿಸಿದ ಮೊತ್ತ	143.0	
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Service Charge / ಸೇವಾ ಶುಲ್ಕ	Rs. 25/-	
Transaction Charge / ಸುವಿಹಾರದ ಶುಲ್ಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ	

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 3. You can appeal to competent officer in case of your application is rejected/delayed/defaulted by this designated officer.

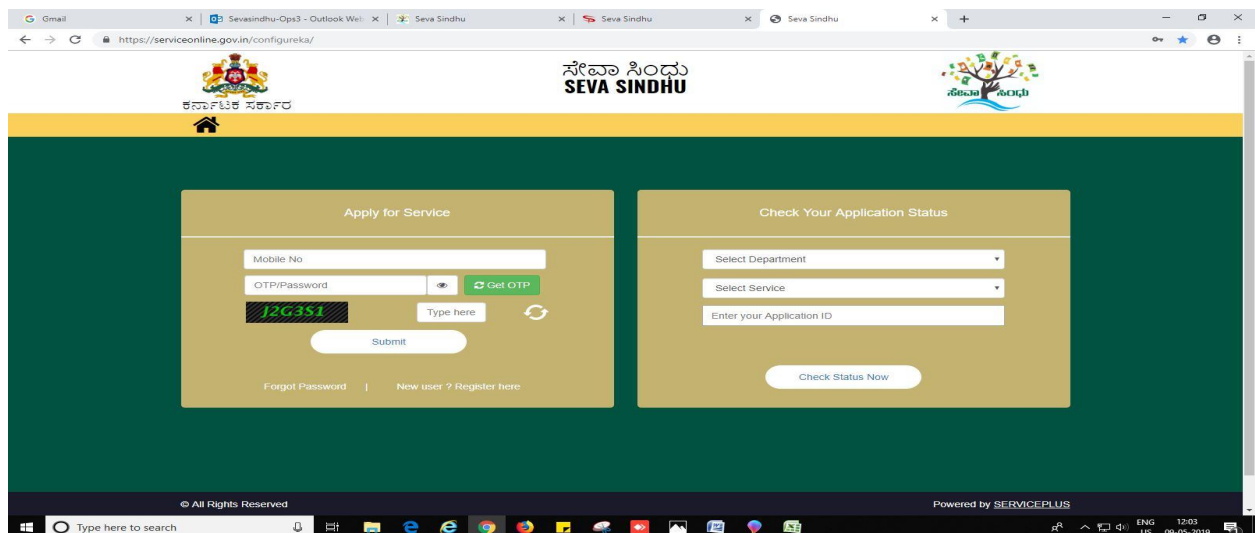
Successful submission of the application is done from applicant. Log out.

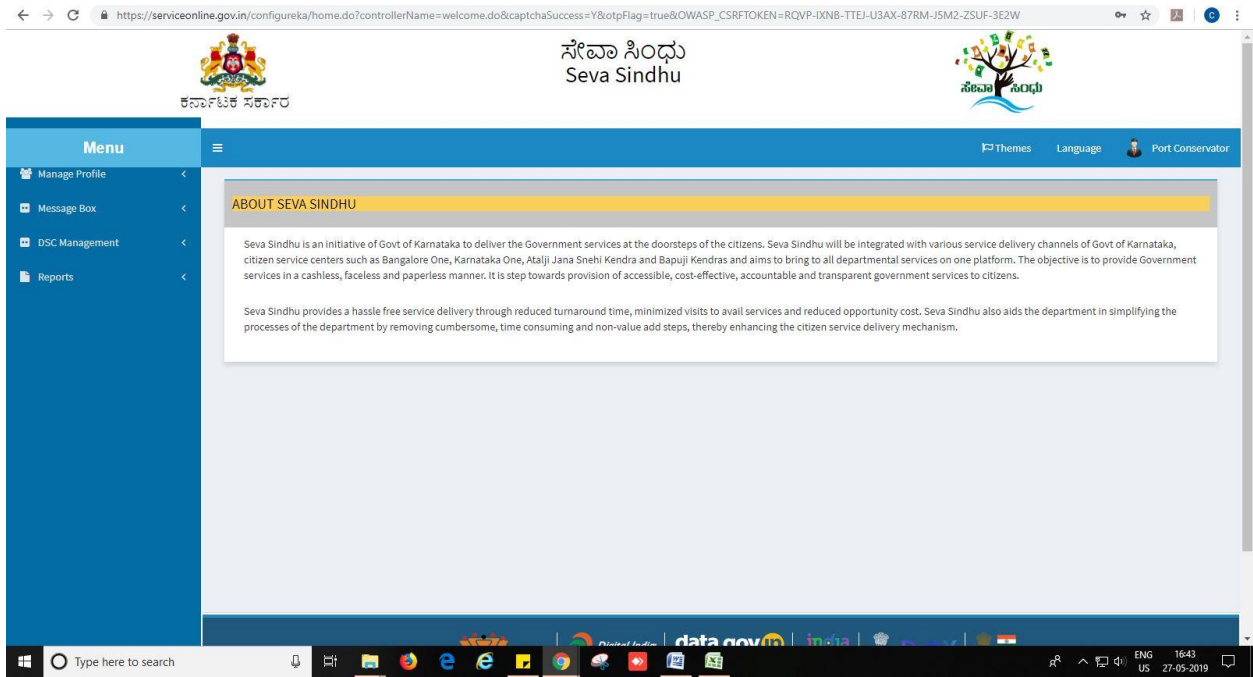


After approval or rejection from the department users, The approval or rejection certificate can be downloaded from 'menu'-'>'view status of the application'-'>'view submitted application'-'>'get data'-'>'search with the application reference no. ->'click on the 'delivered' or 'rejected' to get the certificate.

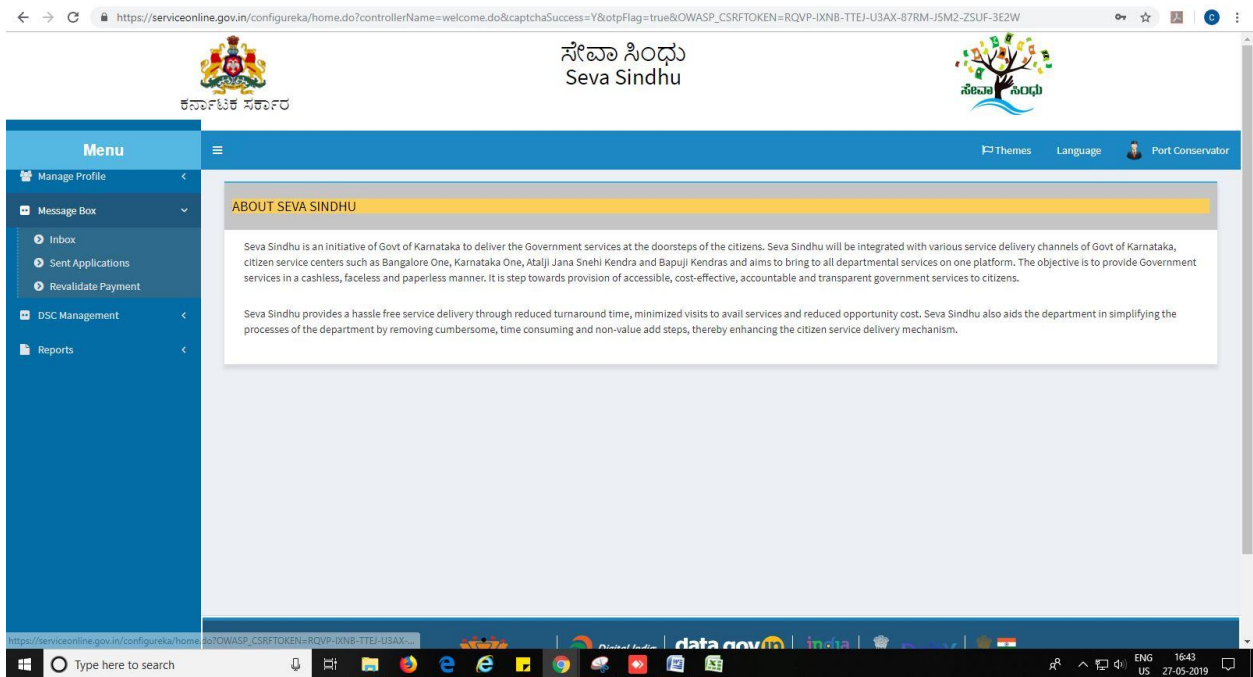
Steps to be performed by Port conservator

1. Login to port conservator page.
2. Go to->MENU->message box->inbox->please select service->click on 'get data'





3. Click on 'pull'.



4. Click on 'View Processing History' -> click on 'Completed' to verify the applicant's application.
5. Fill mandatory fields.
6. Write remarks. Click on 'submit'.

Message Box / Inbox

Please select Service * Issue of Serang Certificate-V2

Select Task * Verification by Port Conservator

From Date : 01/01/2017

To Date : 27/05/2019

App Ref No.

[Get Data](#)

Showing 1 to 1 of 1 entries

Sl.No.	Application Number	Status	Action	Return to Pool
1	PI005S190000018	Forwarded	Pull	

Service Name- Issue of Serang Certificate

Current Task- Verification by Port Conservator

Application Reference Number- PI005S190000018

Application Received Date- 27-05-2019

View Processing History

PortConservator

Verification by Port Conservator

Action/ಕ್ರಿಯೆ Forward/ಅವಕಾಶಿಸುವುದು

Remarks/ಟಿಪ್ಪಣಿ

[Submit](#) [Reset](#) [Cancel](#) [Back to Inbox](#)

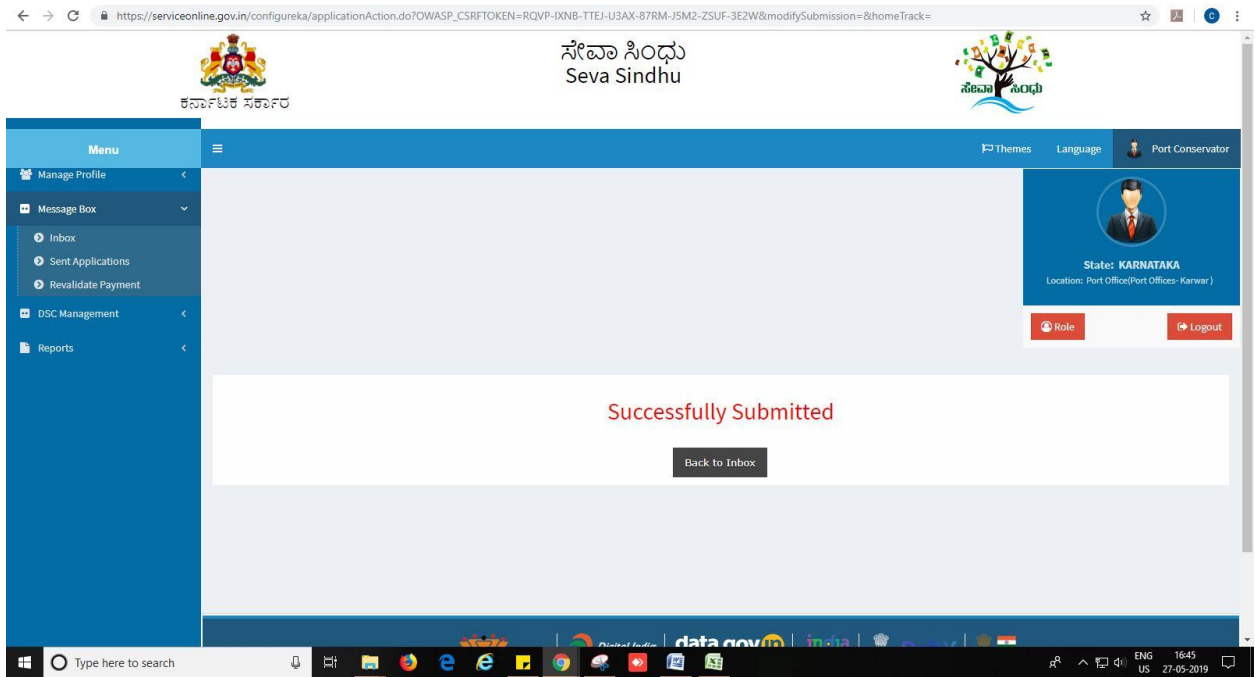
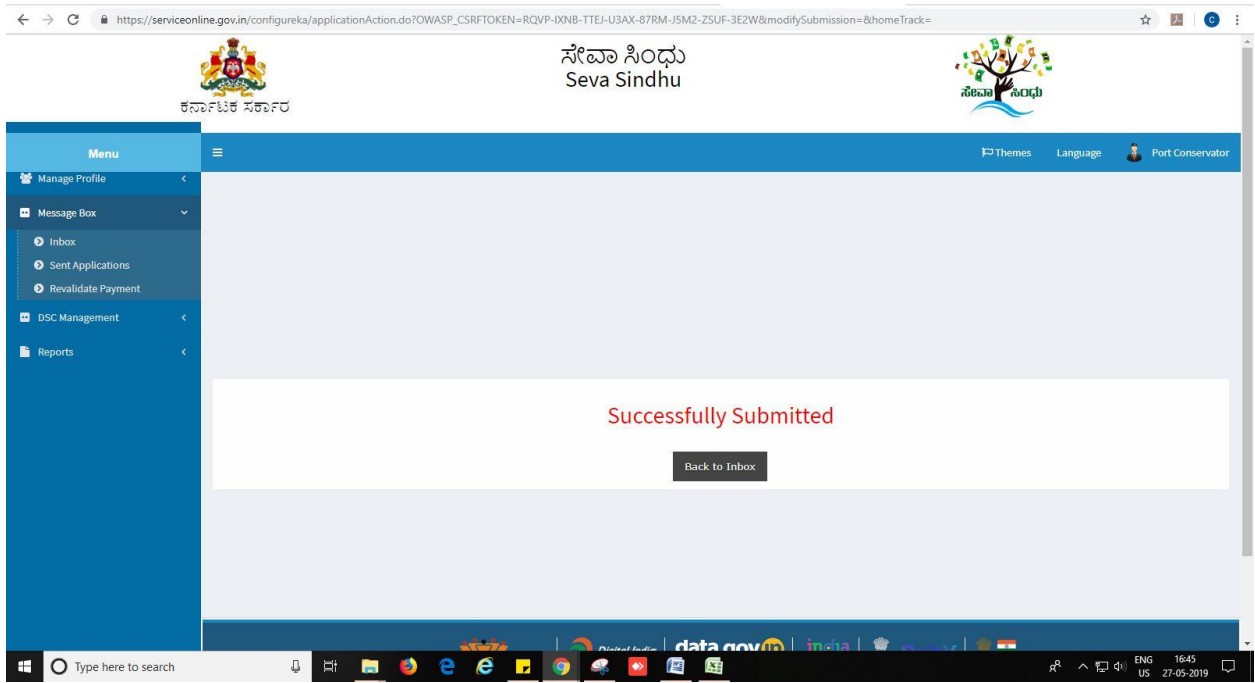
The screenshot shows the Seva Sindhu web portal interface. At the top, there is a header with the Government of Karnataka logo on the left, the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu' in the center, and a tree logo on the right. Below the header is a blue navigation menu with options like 'Manage Profile', 'Message Box', 'DSC Management', and 'Reports'. The main content area displays application details for 'Issue of Serang Certificate'. The details include: Service Name: Issue of Serang Certificate; Current Task: Verification by Port Conservator; Application Reference Number: PI0055190000018; and Application Received Date: 27-05-2019. Below this is a 'View Processing History' section with a table showing the application's progress.

Application Reference Number :	PI0055190000018
Application Applied Date :	27/05/2019
Application Due Date :	26/06/2019

Task Name	User	Received Date	Processed Date	Action Details
Verification by Port Conservator	Port Conservator	27/05/2019	NA	Under Processing
Application Submission	Kiosk	NA	27/05/2019 16:28:22	Completed

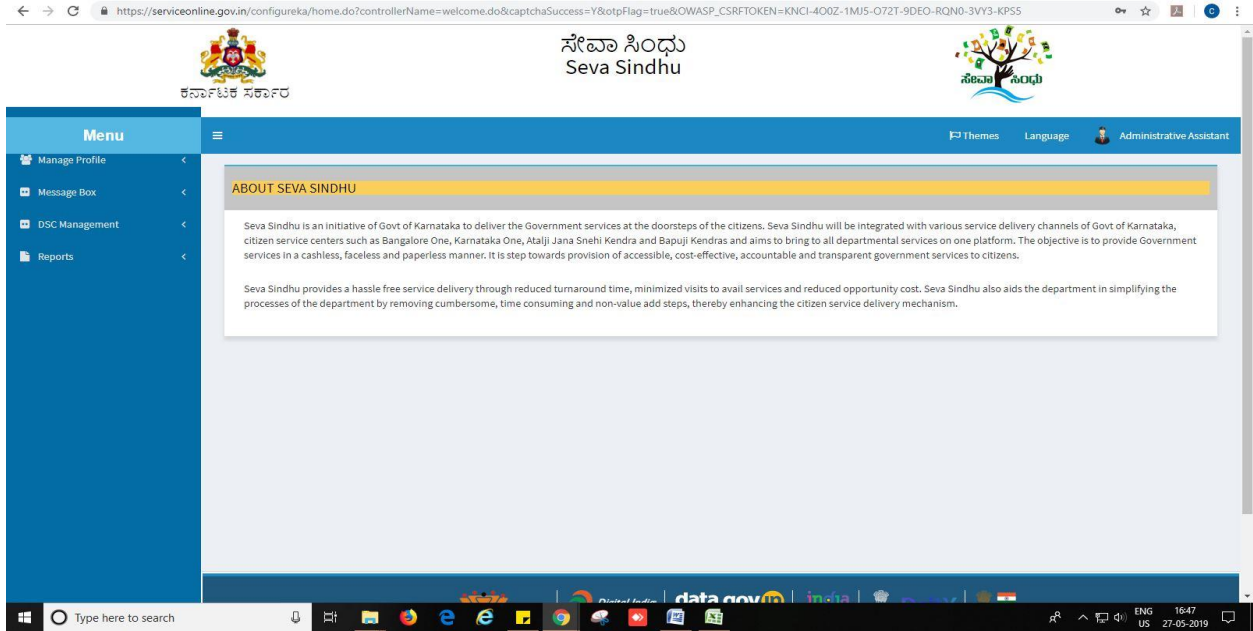
This screenshot shows the 'Verification by Port Conservator' form. The form includes a table with the same processing history as the previous screenshot. Below the table, there is a section titled 'PortConservator' with a yellow header 'Verification by Port Conservator'. It contains an 'Action/ಕ್ರಿಯೆ' section with a radio button selected for 'Forward/ಅಭಿಮತಿಸಿವುದು' and a 'Remarks/ಟಿಪ್ಪಣಿ' field with the text 'to be approved'. At the bottom of the form are buttons for 'Submit', 'Reset', 'Cancel', and 'Back to Inbox'. The footer of the page contains logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, in.cha.gov.in, DeltY, and PMINDIA. It also includes text stating the site is technically designed, hosted, and maintained by the National Informatics Centre, and is powered by ServicePlus.

7. Successful submission message. Log out or continue the same step for more applications received.

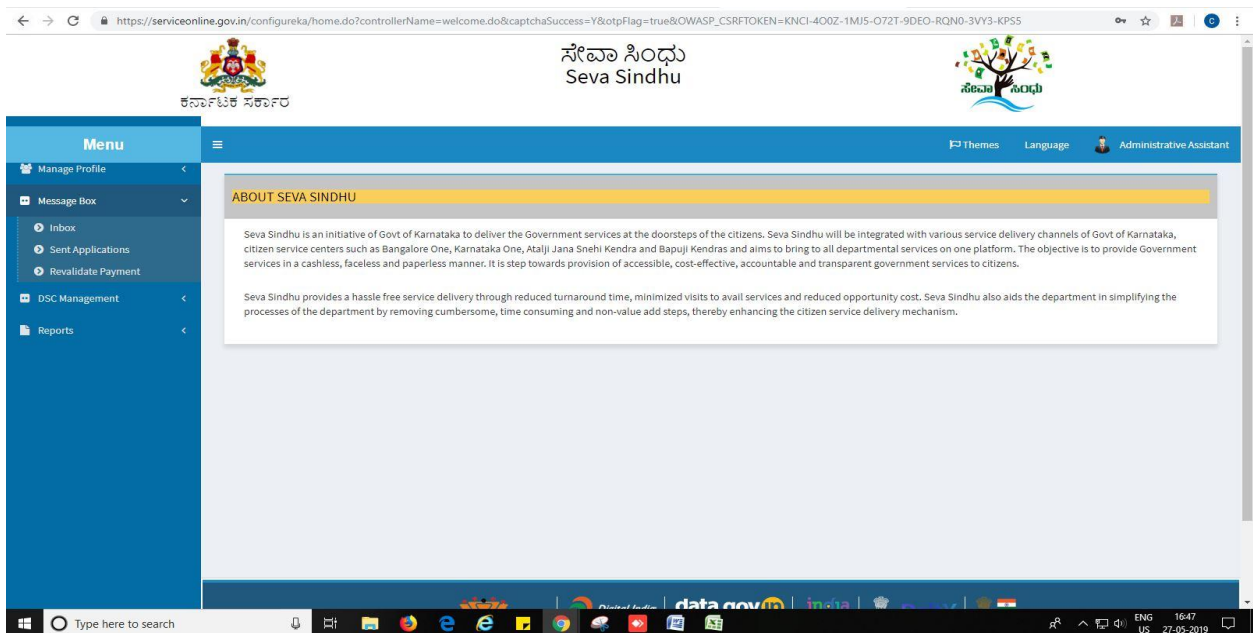


Steps to be performed by Administrative assistant.

1. Login to Administrative assistant page.
2. Go to->MENU->message box->inbox-> Click on 'pull'



3. Click on 'View Processing History' ->click on 'Completed' to verify the applicant's application.
4. Fill mandatory fields.
5. Write remarks. Click on 'submit'.



Message Box / Inbox

Please select Service * Issue of Serang Certificate -V 2

Select Task * Verification by Administrative Assistant

From Date : 01/01/2017

To Date : 27/05/2019

App Ref No.

Get Data

Message Box / Inbox

Please select Service * Issue of Serang Certificate -V 2

Select Task * Verification by Administrative Assistant

From Date : 01/01/2017

To Date : 27/05/2019

App Ref No.

Get Data

Showing 1 to 1 of 1 entries

Sl.No.	Application Number	Status	Action	Return to Pool
1	PI005S190000018	Forwarded	Pull	

The screenshot shows the 'Seva Sindhu' portal interface. The top navigation bar includes the department logo, the name 'ಸೇವಾ ಸಿಂಧು Seva Sindhu', and the user role 'Administrative Assistant'. A left-hand menu contains options like 'Manage Profile', 'Message Box', 'Inbox', 'Sent Applications', 'Revalidate Payment', 'DSC Management', and 'Reports'. The main content area displays application details for 'Issue of Serang Certificate' with a reference number 'PI005S190000018' and a received date of '27-05-2019'. Below this, the 'View Processing History' section is active, showing a task titled 'Verification by Administrative Assistant'. The form includes a radio button for 'Forward/ಆಳು ಹಿಂತಿರುಗಿಸುವುದು' and a text field for 'Remarks/ಟಿಪ್ಪಣಿಗಳು'. At the bottom, there are buttons for 'Submit', 'Reset', 'Cancel', and 'Back to Inbox'.

This screenshot shows the 'View Processing History' section of the portal. It displays a summary table for the application and a detailed processing log table.

Application Reference Number :	PI005S190000018
Application Applied Date :	27/05/2019
Application Due Date :	26/06/2019

Task Name	User	Received Date	Processed Date	Action Details
Verification by Administrative Assistant	Administrative Assistant	27/05/2019	NA	Under Processing
Verification by Port Conservator	Port Conservator	27/05/2019	27/05/2019 16:45:26	Forwarded
Application Submission	Kiosk	NA	27/05/2019 16:28:22	Completed

The screenshot shows a web application interface for the Ports and Inland Water Transport Department. At the top, there is a table with the following data:

Task Name	User	Received Date	Processed Date	Action Details
Verification by Administrative Assistant	Administrative Assistant	27/05/2019	NA	Under Processing
Verification by Port Conservator	Port Conservator	27/05/2019	27/05/2019 16:45:26	Forwarded
Application Submission	Kiosk	NA	27/05/2019 16:28:22	Completed

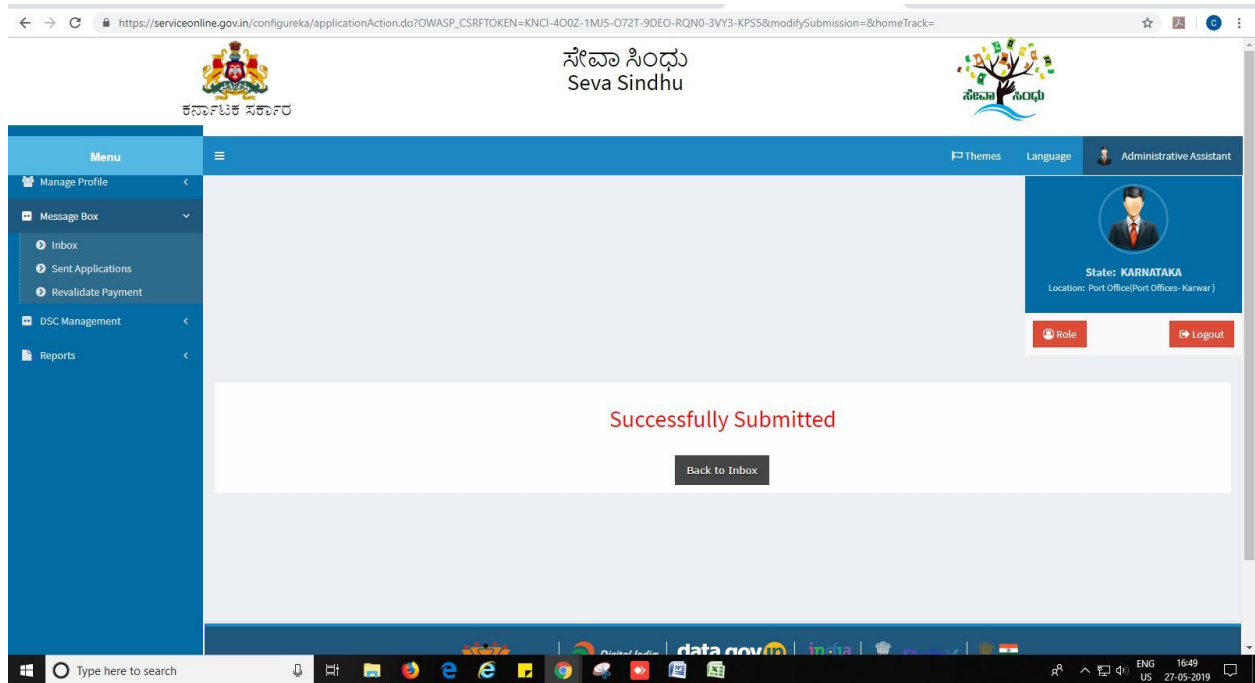
Below the table, there is a section titled "Administrative Assistant" with a sub-section "Verification by Administrative Assistant". It contains a form with the following fields:

- Action/ಶಿಫ್ಟು**: A radio button is selected for "Forward/ಕಳುಹಿಸುವುದು".
- Remarks/ಟಿಪ್ಪಣಿ**: A text input field containing "to be approved".

At the bottom of the form, there are buttons for "Submit", "Reset", "Cancel", and "Back to Inbox". The footer of the page includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, DigiY, and PMINDIA. It also states: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS".

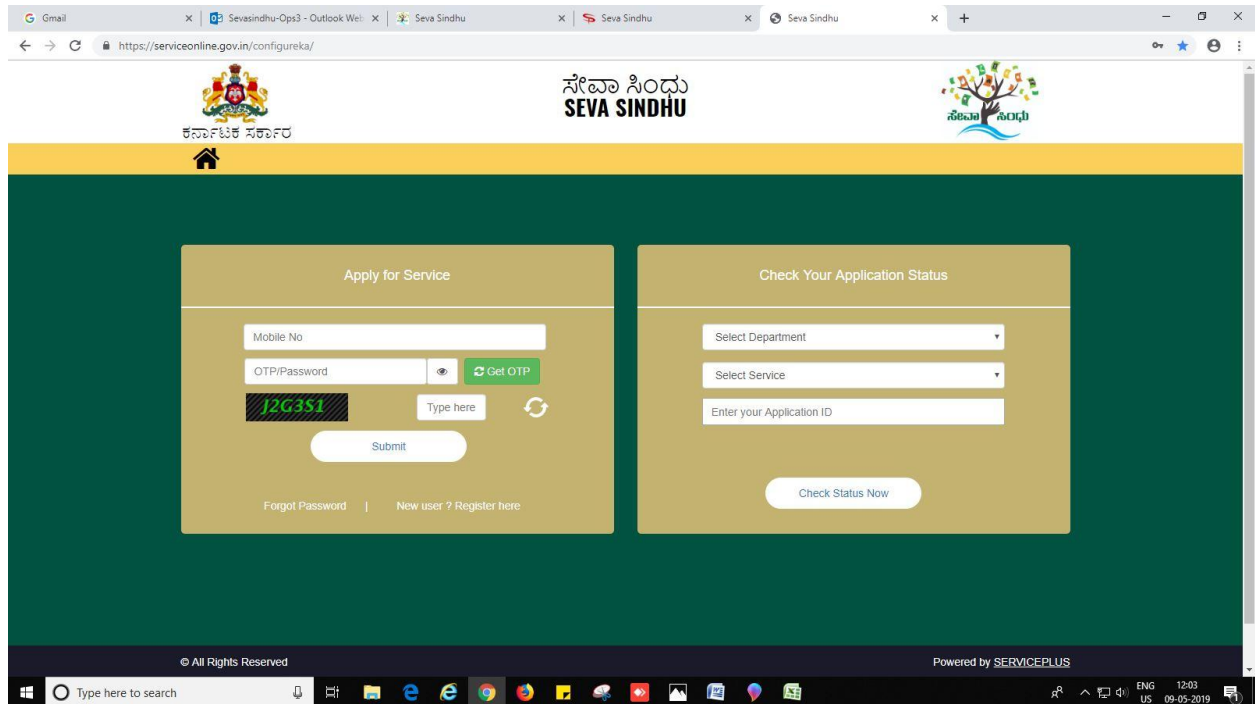
6. Successful submission message.

The screenshot shows a web application interface displaying a "Successfully Submitted" message. The message is centered on the page in red text. Below the message is a button labeled "Back to Inbox". The page header includes the Government of Karnataka logo, the text "ಸೇವಾ ಸಿಂಧು Seva Sindhu", and the "ಸೇವಾ ಸಿಂಧು" logo. The user is logged in as "Administrative Assistant". The left sidebar menu includes options like "Manage Profile", "Message Box", "Inbox", "Sent Applications", "Revalidate Payment", "DSC Management", and "Reports". The footer of the page includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, DigiY, and PMINDIA. It also states: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS".



Steps to be performed by Port officer1.

1. Login to Port officer1 page.
2. Go to->MENU->message box->inbox-> Click on 'pull'



ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು
Seva Sindhu

Themes Language Port Officer - Karwar

ABOUT SEVA SINDHU

Seva Sindhu is an initiative of Govt of Karnataka to deliver the Government services at the doorsteps of the citizens. Seva Sindhu will be integrated with various service delivery channels of Govt of Karnataka, citizen service centers such as Bangalore One, Karnataka One, Atalji Jana Snehi Kendra and Bapuji Kendras and aims to bring to all departmental services on one platform. The objective is to provide Government services in a cashless, faceless and paperless manner. It is step towards provision of accessible, cost-effective, accountable and transparent government services to citizens.

Seva Sindhu provides a hassle free service delivery through reduced turnaround time, minimized visits to avail services and reduced opportunity cost. Seva Sindhu also aids the department in simplifying the processes of the department by removing cumbersome, time consuming and non-value add steps, thereby enhancing the citizen service delivery mechanism.

Type here to search

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು
Seva Sindhu

Themes Language Port Officer - Karwar

Message Box / Inbox

Please select Service *

Select Task *

Get Data

Type here to search

The screenshot shows the 'Message Box / Inbox' interface. It includes filters for 'Please select Service *' (Issue of Serang Certificate - V 2), 'Select Task *' (Action by Port Officer1), 'From Date' (01/01/2017), and 'To Date' (27/05/2019). There is an 'App Ref No.' field and a 'Get Data' button. Below the filters, a table displays one entry:

Sl.No.	Application Number	Status	Action	Return to Pool
1	PI0055190000018	Forwarded	Pull	

The footer contains logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, Dettv, and PMINDIA. It also includes technical information: 'Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS'.

The screenshot shows the 'renderOfficialForm.do' page for 'Issue of Serang Certificate'. The header includes the Government of Karnataka logo and the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu'. The form fields are:

- Service Name: Issue of Serang Certificate
- Current Task: Action by Port Officer1
- Application Reference Number: PI0055190000018
- Application Received Date: 27-05-2019

Below the form is a 'View Processing History' section. It shows an 'Action by Port Officer 1' with the following details:

- Action/ಕ್ರಿಯೆ: Forward/ಆಳು ಹಿಂಪಡಿಸುವುದು
- Date/ದಿನಾಂಕ: [Empty field]
- Remarks/ಟಿಪ್ಪಣಿ: [Empty field]

Service Name- Issue of Serang Certificate
Current Task- Action by Port Officer1
Application Reference Number- PI005S190000018
Application Received Date- 27-05-2019

View Processing History

Application Reference Number :	PI005S190000018
Application Applied Date :	27/05/2019
Application Due Date :	26/06/2019

Task Name	User	Received Date	Processed Date	Action Details
Action by Port Officer1	Port Officer - Karwar	27/05/2019	NA	Under Processing
Verification by Administrative Assistant	Administrative Assistant	27/05/2019	27/05/2019 16:48:52	Forwarded
Verification by Port Conservator	Port Conservator	27/05/2019	27/05/2019 16:45:26	Forwarded
Application Submission	Kiosk	NA	27/05/2019 16:28:22	Completed

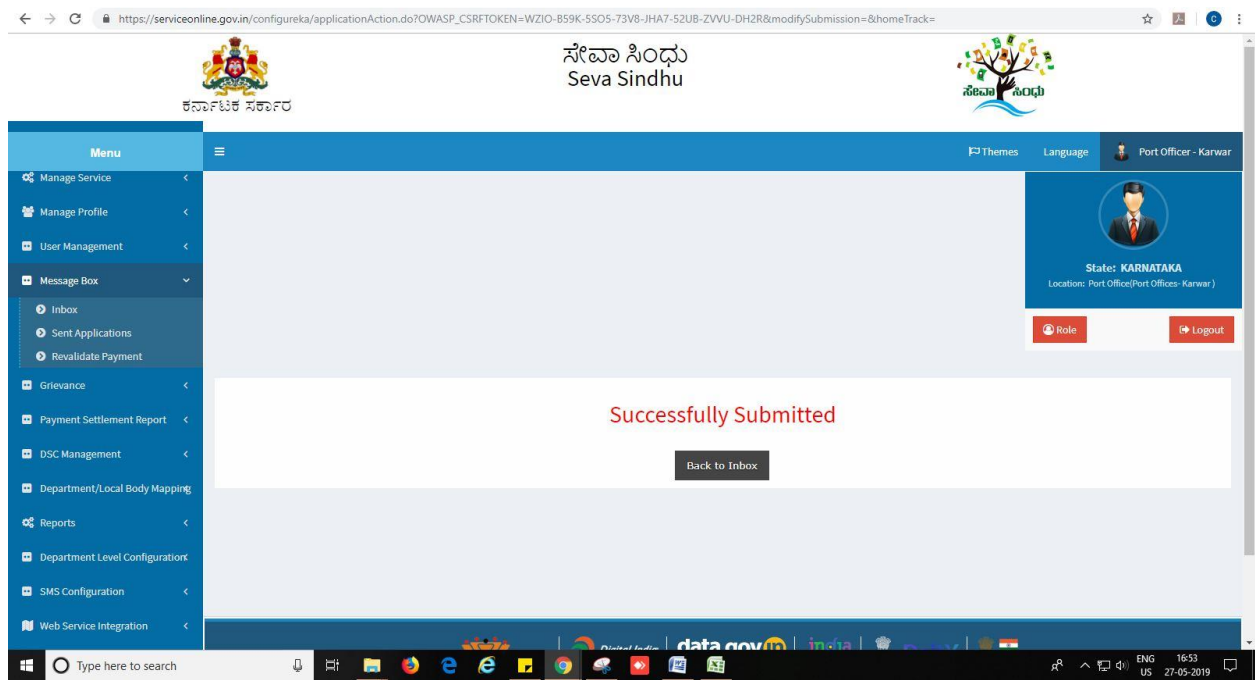
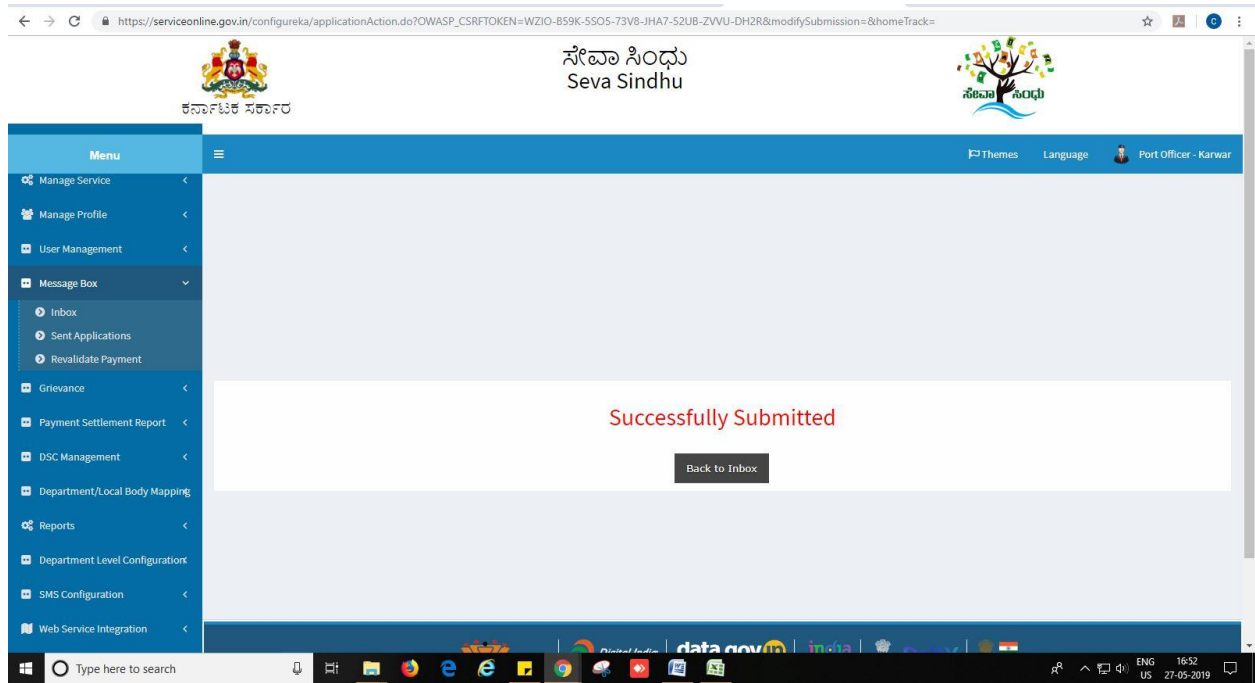
Action by Port Officer 1

Action/ಕ್ರಿಯೆ Forward/ಉಪಸ್ಥಾಪಿಸುವುದು

Date/ದಿನಾಂಕ

Remarks/ಟಿಪ್ಪಣಿ

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Steps to be performed by Port officer 2.

1. Login to Port officer2 page.
2. Go to->MENU->message box->inbox-> Click on 'pull'

Applicant Name	Application Id/Number	Application Applied On	Application Received in System	Application Due Date	Current Status	Cancel Your Last Action
APPLICANT	PI0055190000018	27/05/2019	27/05/2019	26/06/2019	Forwarded	

https://serviceonline.gov.in/configureka/home.do?controllerName=welcome.do&captchaSuccess=Y&otpFlag=true&OWASP_CSRFTOKEN=JY1Z-CSSR-V5P8-K9VR-5L7F-LC04-FSON-YAZR

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು
Seva Sindhu

Themes Language Port Officer - Karwar

Menu

- Manage Service
- Manage Profile
- User Management
- Message Box
- Grievance
- Payment Settlement Report
- DSC Management
- Department/Local Body Mapping
- Reports
- Department Level Configuration
- SMS Configuration
- Web Service Integration

ABOUT SEVA SINDHU

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Type here to search

ENG US 17:06 27-05-2019

https://serviceonline.gov.in/configureka/approvalServiceList.do?OWASP_CSRFTOKEN=JY1Z-CSSR-V5P8-K9VR-5L7F-LC04-FSON-YAZR

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು
Seva Sindhu

Themes Language Port Officer - Karwar

Menu

- Manage Service
- Manage Profile
- User Management
- Message Box
 - Inbox
 - Sent Applications
 - Revalidate Payment
- Grievance
- Payment Settlement Report
- DSC Management
- Department/Local Body Mapping
- Reports
- Department Level Configuration
- SMS Configuration
- Web Service Integration

Message Box / Inbox

Please select Service *

Select Task *

Get Data

Type here to search

ENG US 17:06 27-05-2019

Message Box / Inbox

Please select Service * Issue of Serang Certificate -V2

Select Task * Action by Port Officer2

From Date : 01/01/2017

To Date : 27/05/2019

App Ref No.

Get Data

Message Box / Inbox

Please select Service * Issue of Serang Certificate -V2

Select Task * Action by Port Officer2

From Date : 01/01/2017

To Date : 27/05/2019

App Ref No.

Get Data

Showing 1 to 1 of 1 entries

Sl.No.	Application Number	Status	Action	Return to Pool
1	PI005S190000018	Forwarded	Pull	

Service Name: Issue of Serang Certificate

Current Task: Action by Port Officer2

Application Reference Number: PI0055190000018

Application Received Date: 27-05-2019

View Processing History

Task Name	User	Received Date	Processed Date	Action Details
Action by Port Officer2	Port Officer - Karwar	27/05/2019	NA	Under Processing
Action by Port Officer1	Port Officer - Karwar	27/05/2019	27/05/2019 16:52:34	Forwarded
Verification by Administrative Assistant	Administrative Assistant	27/05/2019	27/05/2019 16:48:52	Forwarded
Verification by Port Officer2	Port Officer2	27/05/2019	27/05/2019 16:45:26	Forwarded

Application Reference Number: PI0055190000018

Application Applied Date: 27/05/2019

Application Due Date: 26/06/2019

Task Name	User	Received Date	Processed Date	Action Details
Action by Port Officer2	Port Officer - Karwar	27/05/2019	NA	Under Processing
Action by Port Officer1	Port Officer - Karwar	27/05/2019	27/05/2019 16:52:34	Forwarded
Verification by Administrative Assistant	Administrative Assistant	27/05/2019	27/05/2019 16:48:52	Forwarded
Verification by Port Officer2	Port Officer2	27/05/2019	27/05/2019 16:45:26	Forwarded

https://serviceonline.gov.in/configureka/renderOfficialForm.do?OWASP_CSRFTOKEN=JY1Z-CS5R-V5P8-K9VR-5L7F-LCO4-FSON-YAZR&spdiAppId=13948&coverageLocationId=12519%20%20%20%20%20...

Verification by Port Conservator	Port Conservator	27/05/2019	27/05/2019 16:45:26	Forwarded
Application Submission	Kiosk	NA	27/05/2019 16:28:22	Completed

Port Officer 2

Action by Port Officer2

Is Exam Conducted/ಪರೀಕ್ಷೆ ನಡೆಸಲಾಗುತ್ತದೆ Yes/ಹೌದು No/ಇಲ್ಲ

Update Exam Result/ಪರೀಕ್ಷೆ ಫಲಿತಾಂಶ ನವೀಕರಿಸಿ

Action/ಕ್ರಿಯೆ Forward/ಕಳುಹಿಸುವುದು

Remarks/ಟಿಪ್ಪಣಿ

[Submit](#) [Reset](#) [Cancel](#) [Back to Inbox](#)

MINISTRY OF PANCHAYATI RAJ | Digital India | data.gov.in | .gov.in | DigiY | PMINDIA

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https://serviceonline.gov.in/configureka/applicationAction.do?OWASP_CSRFTOKEN=JY1Z-CS5R-V5P8-K9VR-5L7F-LCO4-FSON-YAZR&modifySubmission=&homeTrack=

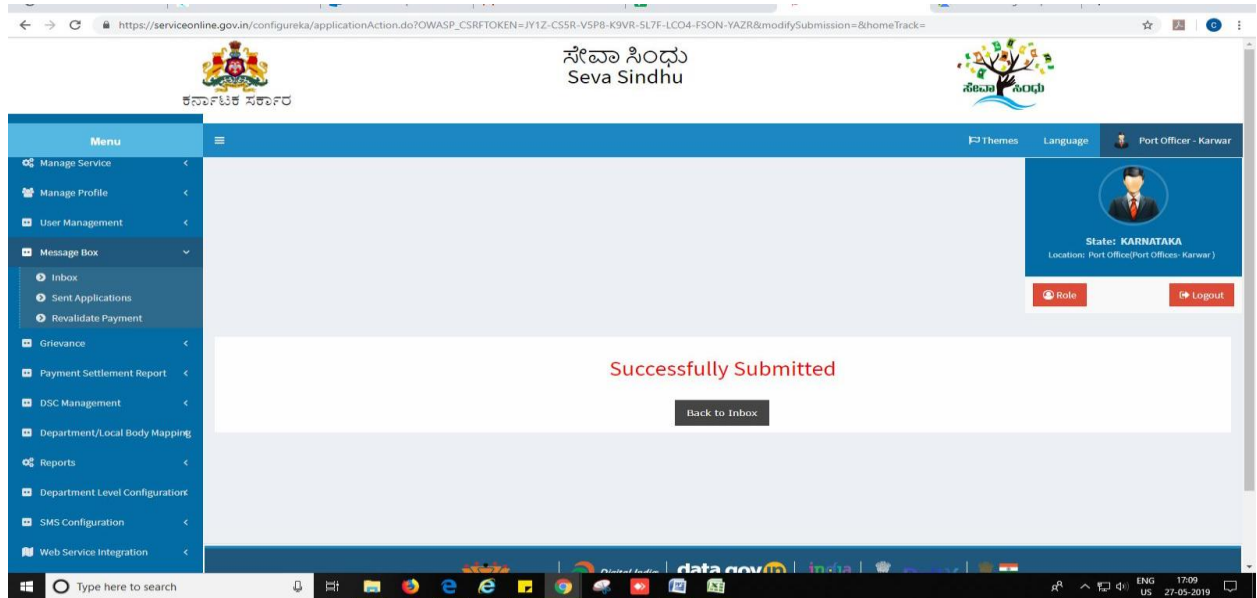
ಕರ್ನಾಟಕ ಸರ್ಕಾರ | ಸೇವಾ ಸಿಂಧು | Seva Sindhu

Menu: Manage Service, Manage Profile, User Management, Message Box (Inbox, Sent Applications, Revalidate Payment), Grievance, Payment Settlement Report, DSC Management, Department/Local Body Mapping, Reports, Department Level Configuration, SMS Configuration, Web Service Integration

Themes | Language | Port Officer - Karwar

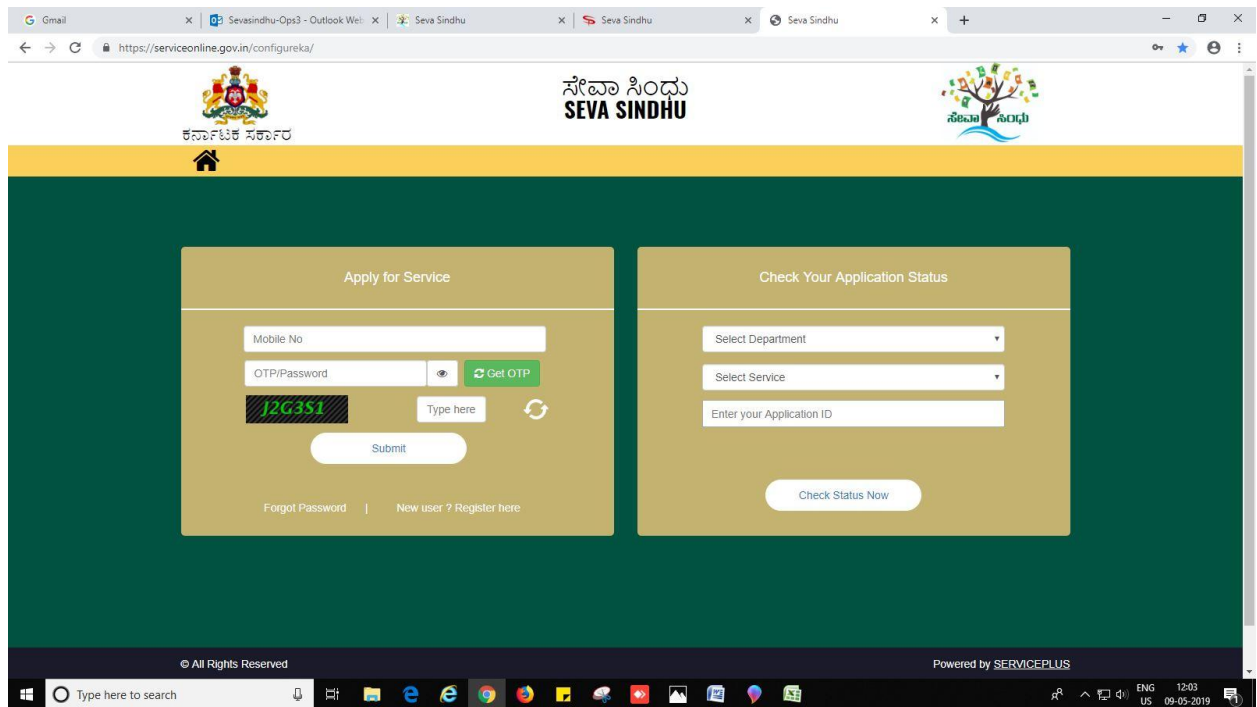
Successfully Submitted

[Back to Inbox](#)



Steps to be performed by Director.

1. Login to Director page.
2. Go to->MENU->message box->inbox-> Click on 'pull'



ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು
Seva Sindhu

Themes Language Director

ABOUT SEVA SINDHU

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Type here to search

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸೇವಾ ಸಿಂಧು
Seva Sindhu

Themes Language Director

Message Box / Inbox

Please select Service *

Select Task *

Get Data

Type here to search

Message Box / Inbox

Please select Service * Issue of Serang Certificate -V 2

Select Task * Action by Director

From Date : 01/01/2017

To Date : 27/05/2019

App Ref No.

Get Data

Showing 1 to 3 of 3 entries

Sl.No.	Application Number	Status	Action	Return to Pool
1	PI005S190000015	Forwarded	Take Action	
2	PI005S190000016	Forwarded	Take Action	
3	PI005S190000018	Forwarded	Pull	

Service Name- Issue of Serang Certificate

Current Task- Action by Director

Application Reference Number- PI005S190000018

Application Received Date- 27-05-2019

View Processing History

Director

Action by Director

Action/ಕಾರ್ಯ * Reject/ತಿರಸ್ಕರಿಸಿ Approve/ಅನುಮೋದಿಸಿ

Remarks/ಟಿಪ್ಪಣಿಗಳು

The screenshot shows the 'Seva Sindhu' web portal interface. At the top, there is a navigation menu on the left and a header with the department's name in Kannada and English. The main content area displays application details for 'Issue of Serang Certificate'. Below this, there is a 'View Processing History' section with a table showing the progress of the application.

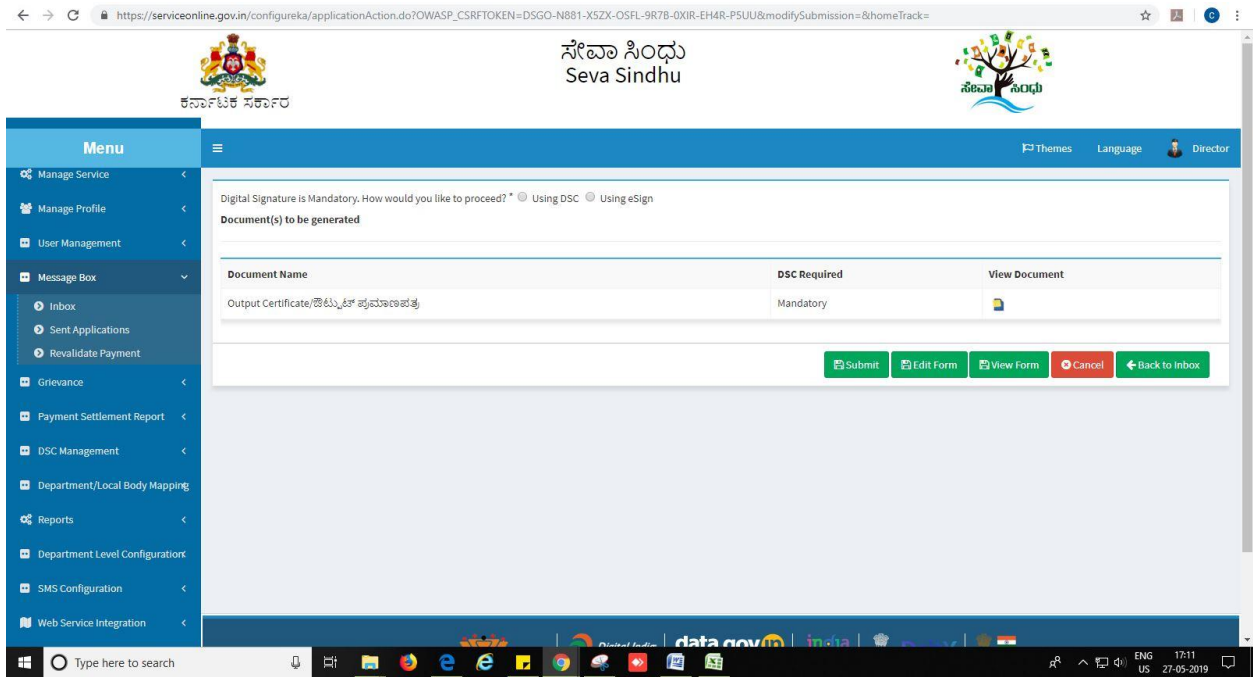
Service Name-	Issue of Serang Certificate
Current Task-	Action by Director
Application Reference Number-	PI005S190000018
Application Received Date-	27-05-2019

Application Reference Number :	PI005S190000018			
Application Applied Date :	27/05/2019			
Application Due Date :	26/06/2019			
Task Name	User	Received Date	Processed Date	Action Details
Action by Director	Director	27/05/2019	NA	Under Processing
Action by Port Officer2	Port Officer - Karwar	27/05/2019	27/05/2019 17:08:42	Forwarded
Action by Port Officer1	Port Officer - Karwar	27/05/2019	27/05/2019 16:52:34	Forwarded

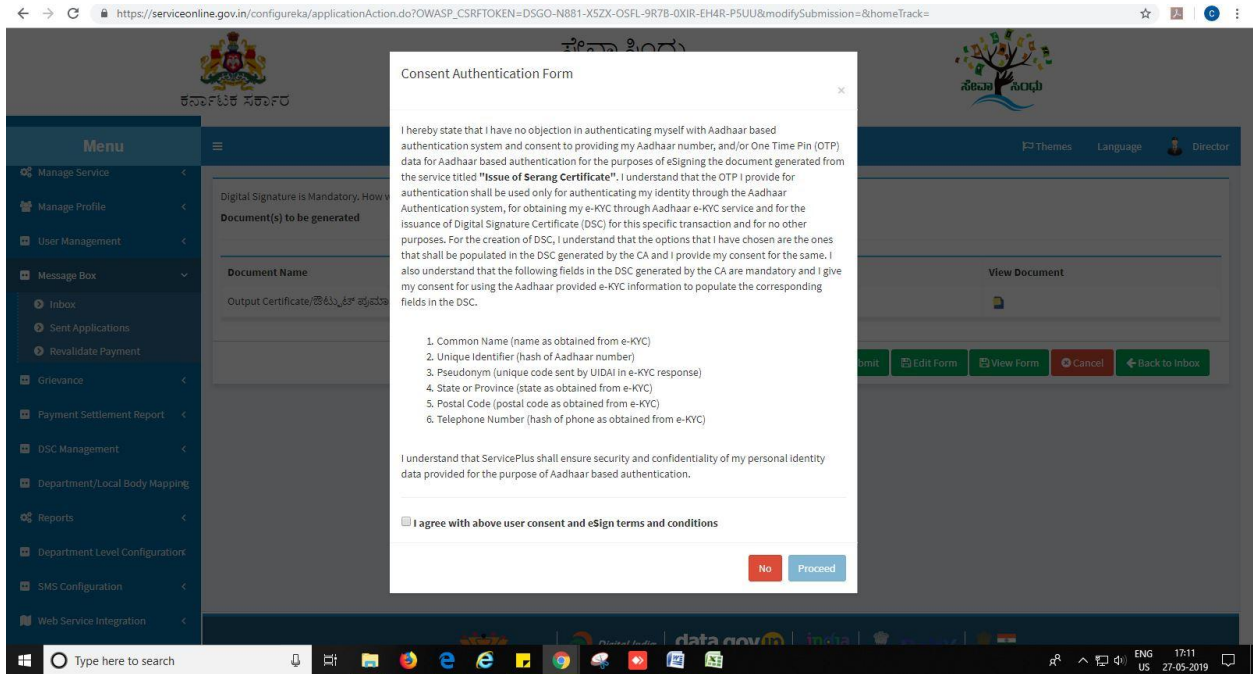
The screenshot shows the 'Action by Director' form in the 'View Processing History' section. The form is titled 'Action by Director' and contains fields for 'Action/ಶಿಬಿರ', 'Certificate Number/ಪ್ರಮಾಣಪತ್ರ ಸಂಖ್ಯೆ', and 'Remarks/ಟಿಪ್ಪಣಿಗಳು'. The 'Action/ಶಿಬಿರ' field has two radio buttons: 'Reject/ಓಪ್ಪಂದಿಸಿ' and 'Approve/ಅನುಮೋದಿಸಿ', with the latter selected. The 'Certificate Number' field contains the value '1' and the 'Remarks' field contains 'approved'. At the bottom of the form, there are buttons for 'Submit', 'Reset', 'Cancel', and 'Back to Inbox'.

Verification by	User	Received Date	Processed Date	Action Details
Verification by Administrative Assistant	Administrative Assistant	27/05/2019	27/05/2019 16:48:52	Forwarded
Verification by Port Conservator	Port Conservator	27/05/2019	27/05/2019 16:45:26	Forwarded
Application Submission	Kiosk	NA	27/05/2019 16:28:22	Completed




3. Sign using DSC or with eSign.




4. Click on 'I agree'.



← → ↻ https://esignservice1.cdac.in/esignservice2.1/OTP

You are currently using C-DAC eSign Service and have been redirected from



Aadhaar Based e-Authentication




[Get Virtual ID](#)

[View Document Information](#)


[Not Received OTP? Resend OTP](#)

Windows taskbar: Type here to search, task icons, system tray (ENG, 17:12, 27-05-2019)

← → ↻ https://esignservice1.cdac.in/esignservice2.1/OTP

You are currently using C-DAC eSign Service and have been redirected from



Aadhaar Based e-Authentication

[Get Virtual ID](#)

I have read and provide my [consent](#)

[View Document Information](#)

[Not Received OTP? Resend OTP](#)

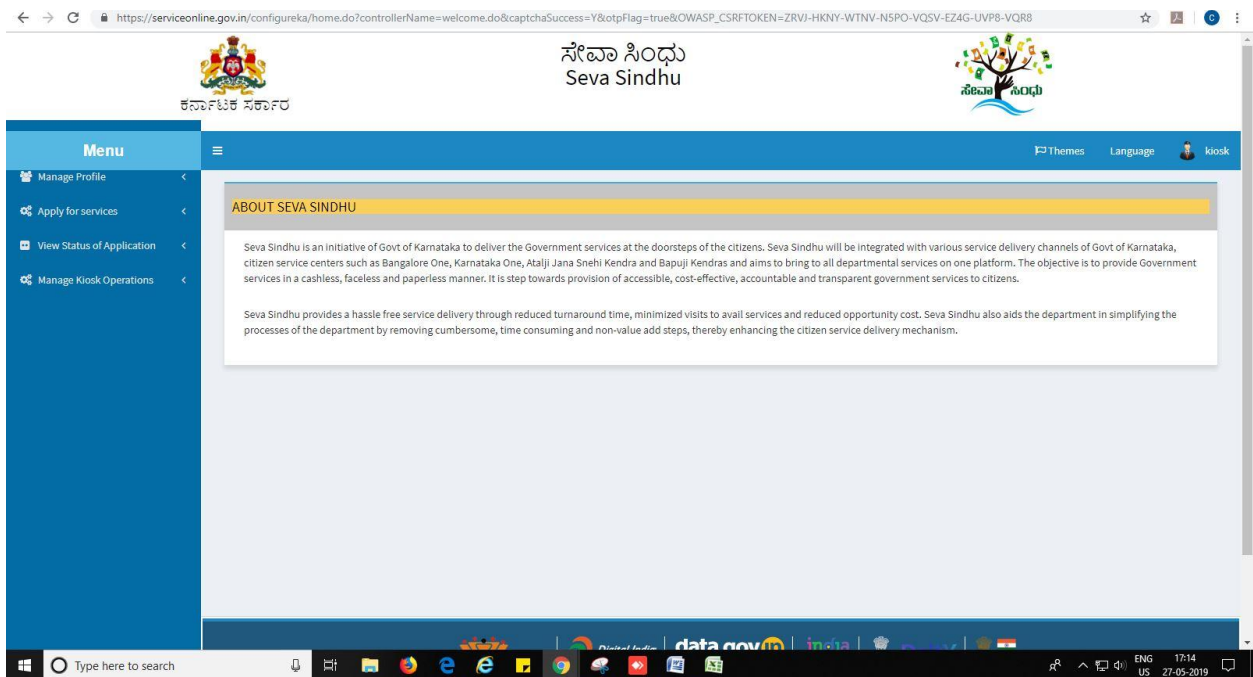
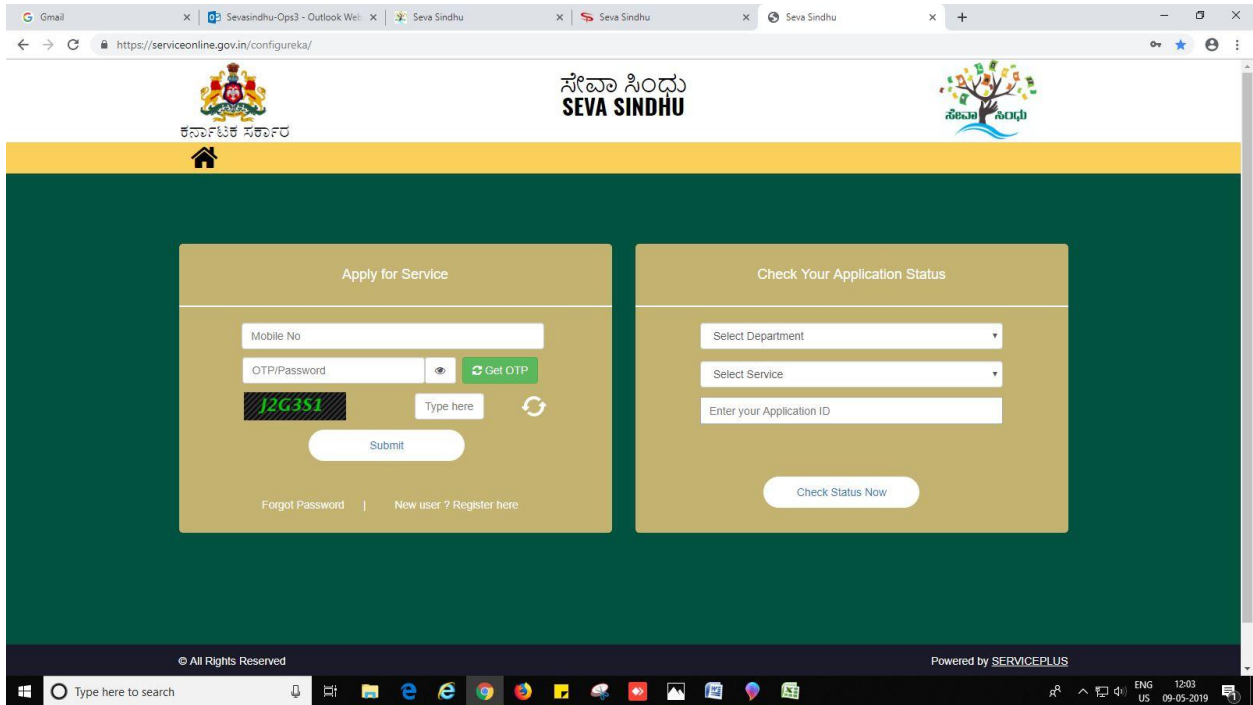
Windows taskbar: Type here to search, task icons, system tray (ENG, 17:13, 27-05-2019)

The screenshot shows the Seva Sindhu web portal interface. At the top, there is a header with the state emblem of Karnataka on the left, the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu' in the center, and a tree logo on the right. Below the header is a navigation menu on the left side with options like 'Manage Service', 'Manage Profile', 'User Management', 'Message Box', 'Grievance', etc. The main content area displays a large white box with the text 'Successfully Submitted' in red, and a 'Back to Inbox' button below it. The browser's address bar shows a URL from serviceonline.gov.in. The Windows taskbar at the bottom indicates the time as 17:13 on 27-05-2019.

This screenshot is similar to the one above but includes a user profile panel on the right side. The profile panel shows a circular profile picture, the text 'State: KARNATAKA', and the location 'Ports and Inland Water Transport Department (STATE)'. Below the profile information are two buttons: 'Role' and 'Logout'. The rest of the interface, including the navigation menu and the 'Successfully Submitted' message, remains the same as in the previous screenshot.

Steps APPLICANT's login: approval or rejection certificate

After approval or rejection from the department users, The approval or rejection certificate can be downloaded from 'menu'->'view status of the application'->'view submitted application'->'get data'->'search with the application reference no. ->'click on the 'delivered' or 'rejected' to get the certificate.



ಸೇವಾ ಸಿಂಧು
Seva Sindhu

ABOUT SEVA SINDHU

Seva Sindhu is an initiative of Govt of Karnataka to deliver the Government services at the doorsteps of the citizens. Seva Sindhu will be integrated with various service delivery channels of Govt of Karnataka, citizen service centers such as Bangalore One, Karnataka One, Atalji Jana Snehi Kendra and Bapuji Kendras and aims to bring to all departmental services on one platform. The objective is to provide Government services in a cashless, faceless and paperless manner. It is step towards provision of accessible, cost-effective, accountable and transparent government services to citizens.

Seva Sindhu provides a hassle free service delivery through reduced turnaround time, minimized visits to avail services and reduced opportunity cost. Seva Sindhu also aids the department in simplifying the processes of the department by removing cumbersome, time consuming and non-value add steps, thereby enhancing the citizen service delivery mechanism.

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Seva Sindhu

Application Submitted between
 From Date : 27/02/2019 To Date : 27/05/2019 Type : Citizen

Get Data

SNo	Service Name	Application Reference No	Received On	Submission Date	Due Date	Current Status
115	Application for verification of genuineness of marks card	UE011S190000039	21/02/2019	27/02/2019	27/02/2019	Under Process
111	Application for issue of Degree Certificate	UE010S190000019	03/02/2019	27/02/2019	15/02/2019	Under Process
114	Application for issue of Degree Certificate	UE010S190000020	05/02/2019	01/03/2019	17/02/2019	Under Process
188	Application for Senior Citizen Card	ES005S190000085	02/03/2019	09/05/2019	23/03/2019	Initiated
39	Application for Senior Citizen Card	ES005S190000056	02/03/2019	02/03/2019	23/03/2019	Delivered
207	Application for Senior Citizen Card	ES005S190000057	02/03/2019	02/03/2019	23/03/2019	Under Process
38	Application for Senior Citizen Card	ES005S190000058	01/03/2019	02/03/2019	22/03/2019	Delivered
110	Application for Senior Citizen Card	ES005S190000059	02/03/2019	02/03/2019	23/03/2019	Under Process
112	Application for Senior Citizen Card	ES005S190000060	02/03/2019	04/03/2019	23/03/2019	Under Process
109	Application for Senior Citizen Card	ES005S190000061	02/03/2019	04/03/2019	23/03/2019	Under Process

Application Submitted between
 From Date : 27/02/2019 To Date : 27/05/2019 Type : Citizen

Search: PI005519000018

S.No	Service Name	Application Reference No	Received On	Submission Date	Due Date	Current Status
233	Issue of Serang Certificate	PI005519000018	27/05/2019	27/05/2019	26/06/2019	Delivered

Showing 1 to 1 of 1 entries (filtered from 243 total entries)

Generated Sanction order

Application Form Detail

S.No.	Task Name	Submitted Details by the applicant	Documents generated by the system	Status	Remarks
1	Application Submission	View	Acknowledgement	Completed	NA
2	Verification by Port Conservator	NA	Nil	Forwarded	NA
3	Verification by Administrative Assistant	NA	Nil	Forwarded	NA
4	Action by Port Officer1	NA	Nil	Forwarded	NA
5	Action by Port Officer2	NA	Nil	Forwarded	NA
6	Action by Director	NA	Quout Certificate	Approved	NA



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FORM-D

CERTIFICATE OF COMPETENCY AS SERANG

(See Rule 29)

Certificate of competency as SERANG of self propelled craft or Motor Vessels plying at the Minor Ports in the Karnataka State.

To,

test.

add,add address ,,KARNATAKA,BENGALURU URBAN, 560001

Whereas you have been duly qualified to fulfill the duties of SERANG of Motor Vessels plying at the Minor Ports in the Karnataka hereby grant you this certificate of competency.

Given under My Hand and Seal

On Date : 27/05/2019 .
No. of Certificate : 1
Beare : test
Date & Place of birth : 01/05/1992 & place
Height : 160

DIRECTOR OF PORTS & INLAND WATER TRANSPORT,

Port Office(Port Offices- Karwar) .

SIGNATURE OF CANDIDATE

N.B:- Any person other than the owner there of becoming possessed of this certificate is required to transmit it forthwith to the DIRECTOR OF PORTS & IWT, KARWAR,KARNATAKA STATE .

Signature Not Verified

Issued at 27/05/2019.

Digitally signed by Sinner
Name

Date: 2019.05.27 17:11:59 IST

PORT OFFICER

Sakala- Serang format

Reference No: PI005S190000018 To View: <http://serviceonline.gov.in/configureka/toub> Token No: 39F556A8

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